



Quality Policy
TP Engineering Associates

Document number: TPEA-POL-0004

Revision: 1

Document owner: Lee Ting & Michael Parrello

Revision date: 30-Jan-2025

Revision History

Revision	Date	Description	Originator	Reviewer	Approver
0	2018-12-24	Original Issue	S Hawa	Lee Ting	M Parrello
1	2025-01-30	Approved For Use	S Hawa	Lee Ting	M Parrello

At TP Engineering Associates, we are committed to delivering high-quality engineering, construction, and maintenance solutions that meet and exceed our clients' expectations. Our approach to quality is embedded in every aspect of our operations, ensuring the highest standards of safety, reliability, and performance across all our projects.

To achieve this, we are dedicated to:

- **Customer Satisfaction:** Understanding and meeting the unique needs of our clients by providing tailored solutions that align with industry best practices and regulatory requirements.
- **Continuous Improvement:** Regularly reviewing our processes, technologies, and methodologies to enhance efficiency, productivity, and service delivery.
- **Compliance and Standards** – Adhering to all relevant Australian and international standards, industry regulations, and client-specific requirements.
- **Employee Competency** – Investing in the training and development of our workforce to ensure technical excellence and adherence to quality procedures.
- **Risk Management** – Identifying, assessing, and mitigating risks to maintain the integrity and quality of our services.
- **Supplier and Subcontractor Quality:** Partnering with reputable suppliers and subcontractors who share our commitment to quality and continuous improvement.

Our leadership team ensures that this Quality Policy is communicated, understood, and implemented throughout the organisation. We empower our employees to take ownership of quality and actively contribute to maintaining and improving our high standards.

This policy is reviewed periodically to ensure its continued relevance and effectiveness in achieving our quality objectives.

A handwritten signature in black ink, appearing to read 'Michael Parrello', with a long horizontal flourish extending to the right.

Michael Parrello
Director
TP Engineering Associates

30/01/2025